



COVID19 - Decision Making and Client Information
Updated: 19.08.2020

The below document has two sections to it, firstly a Decision Making Framework to explain to clients how you as an instructor or business will make decisions regarding if a course runs or not. Secondly a series of questions that you might ask a client and agreements you might ask them to agree to prior to a course.

This is a sample document and should be adapted to specific situations and business needs and to be used alongside relevant home nation guidance. AMI has sought medical advice with the questions and run the document past insurers, however members should seek further advice if they feel necessary.

Many thanks to all those who helped produce this document.

Coronavirus (COVID-19) specific information.

Coronavirus is a threat to us all, no matter where we go or what we do. However, SAGE evidence suggests that outdoor activities may present a lower risk of virus transmission. **Climb365** will base its activities on the following principals:

Safe	Course provision will be informed and guided by a public health assessment of risk. (Government advice through PHE, HPS etc.)
Lawful	We will adhere to government guidance and legal restrictions.
Evidence-based	We will use the best available activity-specific evidence and analysis to guide our decision making.
Socially responsible	We recognise that there must be a balance between economic growth and the welfare of local communities, society and the environment. Candidates, providers and their staff are accountable for fulfilling their civic duty; the actions of an individual must benefit the whole of society.
Clear	We will provide clarity to our candidates, our scheme providers and their staff to enable compliance, engagement, and accountability.

Realistic	We will consider the viability and effectiveness of course delivery options through discussions with our scheme providers.
-----------	--

We will ensure we meet the requirements of our Insurers and follow advice from our Professional Association: The Association of Mountaineering Instructors.

Clients are asked to agree to the below:

1. Activities will require a pragmatic and mutually agreed approach between clients and instructors. Some objectives may not be feasible. We please ask that you understand that the dynamic nature of being in the mountains means that there may be occasions when ideal Covid Secure practice (in, for example, social distancing) cannot be maintained e.g. to deal with an immediate safety concern that takes priority.

1. You agree to follow the relevant home nation Government guidance on Coronavirus Covid-19, specifically that you will not travel to nor attend guiding/instruction with **Climb365** if you should be self-isolating according to national guidelines.

Guidance on the specific symptoms and self-isolation measures are clearly available on the <https://www.mountain-training.org/latest-news/coronavirus> website.

Please answer the following questions immediately before the start of the course:

3. Now, and within the last 14 days, you can confirm that:

- 3.1. You do not have/have not had a high temperature. (This means you feel hot to touch on your chest or back. You do not need to measure your temperature)
- 3.2. You do not have/have not had a new, continuous cough. (This means coughing a lot for more than an hour, or 3 or more coughing episodes in 24 hours. If you usually have a cough, it should not be worse than usual)
- 3.3. You do not have/have not had a loss or change to your sense of smell or taste. (You've not noticed that you cannot smell or taste anything, or things smell or taste different to normal)
- 3.4. None of your household is, or has been, symptomatic of COVID 19.
- 3.5. Neither you nor any of your household are or have been self isolating.
- 3.6. To the best of your knowledge, you have not been in close contact with anyone else who is symptomatic of COVID 19.

4. You accept that your participation in this booked activity may increase your risk of exposure to infection with the virus, relative to non-participation.

1. You agree to inform the provider should you develop any symptoms consistent with COVID-19 any time within 14 days of the end of this activity. The activity provider/instructor undertake to inform you of the same.

2. You confirm that you will bring:

A small bottle of hand sanitiser.

A face mask or covering.

If we are forced to cancel your activity at short notice for Coronavirus related reasons please refer to our booking conditions.

By booking with Cimb365 online through our website you agree to have read, understood and can agree yes to all of the above points 1-6.

If you can not agree to all the points above, or if you do not understand any of the above information, then please do not sign this form but instead discuss your situation with the activity provider/instructor immediately.